

Mediation can be used to resolve disputes without going to court. An impartial mediator will work with both parties to agree a solution to settle the dispute. The mediator's role is not to make any decisions but to work with both parties to resolve the dispute and all parties must be in agreement of the settlement.

Mediation can still be used even if the dispute is already subject to court proceedings. If both parties wish to mediate, they should contact the court who will inform them of what action needs to be taken.

The parties involved in the dispute decide on the agreement and once this has been reached a mediation agreement can be drawn up.

Mediations are completely confidential and the information discussed within them cannot be used in court or in any other legal action issued at a later date.

If you agree to mediate but are unable to reach a settlement you can still go to court