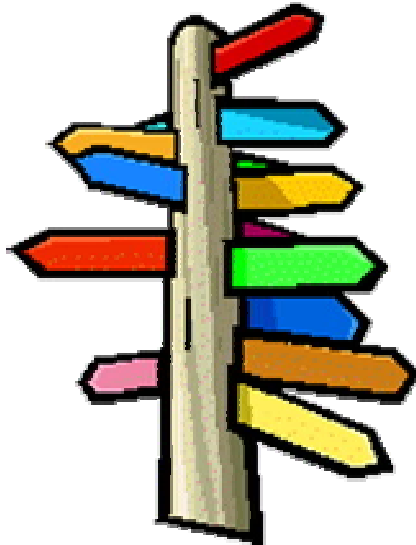


## Luton Mediation

Luton Mediation was established in 1993. We are organized as an independent voluntary organization and are a registered charity.



We offer a confidential and impartial service. All mediators are volunteers and have been trained to nationally recognized standards in mediation, and are not there to judge or apportion blame to one or other party.

## How can you get in touch with us?

You can contact us by telephone on the number below. A member of staff is usually available during the day, or please leave your name and telephone number on our answer phone. We will always get back to you as soon as possible.

You can also write or email us. There is no need to send lots of details. Just ask us to get in touch with you and enclose your name, address and telephone numbers.

**Luton Mediation**  
**Voluntary Resource Centre**  
**15 New Bedford Road**  
**Luton**  
**LU1 1SA**

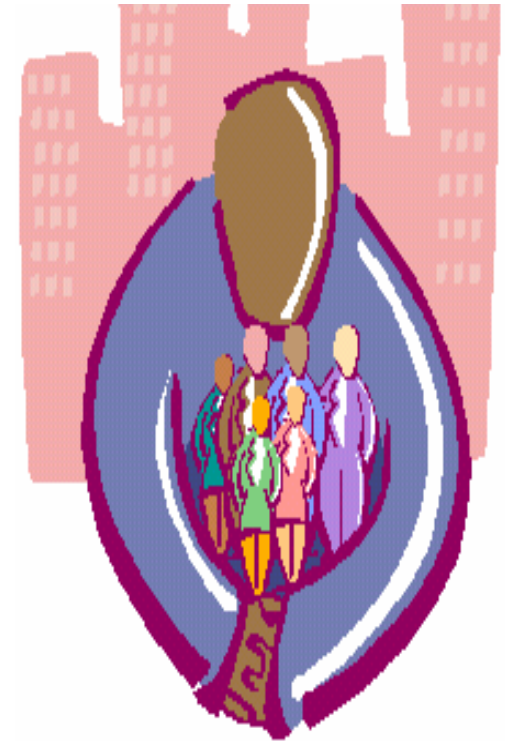
**Telephone & Fax: 01582 411822**

**Email: [lutonmediation@ic24.net](mailto:lutonmediation@ic24.net)**

**[www.lutonmediation.ic24.net](http://www.lutonmediation.ic24.net)**

Registered charity no: 1025520

# LUTON MEDIATION



*Providing and promoting a quality mediation service helping to resolve family disputes.*

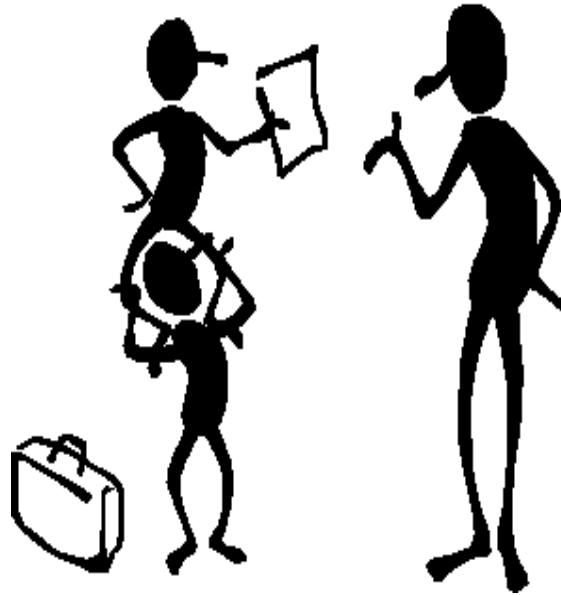
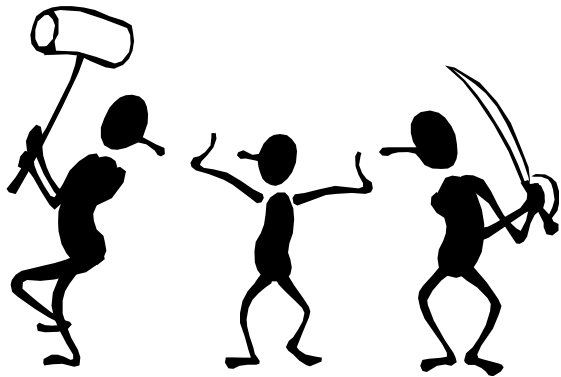
**YOUNG PEOPLE & THEIR  
FAMILIES**

## What is mediation?

Mediation is a way of resolving disputes that can occur within the family.

Two of our trained mediators will meet with the family members involved to give everyone an opportunity to voice their concerns and listen to how you all see the problem. They will not pass on things you do not want your family or others to know.

The mediators are not there to judge you and your family, or to take sides. They are not there to tell you what to do, but they will help you look at possible ways of improving the situation.

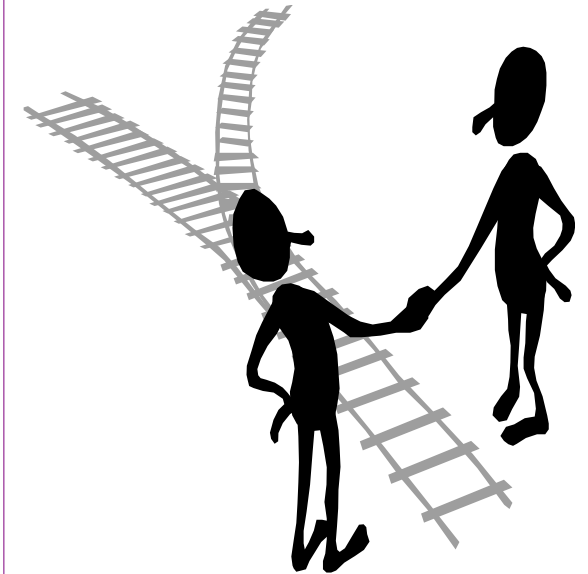


## Mediation for Families can help to:

1. Reach agreement between young people and their parents to improve life for all.
2. Improve communication and relationships within families.
3. Make it possible for young people to stay at home *or* make leaving home an agreed and planned move.

## How long will it take?

This again will vary according to the complexity of the dispute. A session can last up to an hour, and 2 or 3 sessions may be needed, depending on how many issues are raised.



Experience shows that mediation has a high success rate, though we cannot guarantee that an agreement will be reached in every case.

The mediators are not there to solve your problems, but help you develop your own agreement.